

# **New Patient Information**

| First Name:                                      | MI: Last Nam            | ne:                  |
|--|-------------------------|----------------------|
| Preferred Name:                                  | Date of Birth:          | SSN:                 |
| □ Male □ Female                                  |                         |                      |
| Cell Phone: I                                    | Home Phone:             | Work Phone:          |
| Email Address:                                   |                         |                      |
| Home Address:                                    |                         |                      |
| City:  | State: Zip Cc           | ode:                 |
| Employer/School:                                 |                         | Occupation:          |
| In case of an emergency, who should be notified? |                         | Phone Number:        |
| How did you hear about Midtown Sm                | iles?                   |                      |
| □ Facebook □ Google □ Received                   | something in the mail   | er? Please tell us!  |
| ☐ Referred by a friend/existing patie            | nt                      |                      |
| Who may we thank for referring y                 | ou?                     |                      |
| <u>P</u>   | rimary Dental Insurance | <u>e Information</u> |
| Dental Insurance: □Yes □ No                      |                         |                      |
| Policy Holder Name:                              |                         | Policy Holder DOB:   |
| Policy Holder Social Security Number:            |                         | Insurance Company:   |
| Policy Group Number:                             | Policy Holde            | er ID Number:        |
| Provider Services Phone Number fron              | o back of card:         |                      |



### **Secondary Dental Insurance Information**

| Is the patient covered by an additional dental insurance policy: $\Box$ Yes $\Box$ No                                   |  |  |  |  |  |
|---|--|--|--|--|--|
| Policy Holder Name:   | Policy Holder DOB:   |  |  |  |  |
| Policy Holder Social Security Number:   | Insurance Company:   |  |  |  |  |
| Policy Group Number:  | Policy Holder ID Number:   |  |  |  |  |
| Provider Services Phone Number from back of car   | rd:  |  |  |  |  |
|   |  |  |  |  |  |
| Release of Protected Health Inforn  | nation and Assignment of Dental Insurance Benefits                           |  |  |  |  |
| I authorize Dr. Christian Shaun Mirabal, D  | r. Rebecca Hughes, and Midtown Smiles to disclose my and/or my               |  |  |  |  |
| dependent(s) protected health information to the  | above-named dental insurance company(ies) and their agents for the           |  |  |  |  |
| purpose of obtaining payment for services and de  | termining insurance benefits payable for related services according to       |  |  |  |  |
| our Notice of Privacy Practices. I assign all payme   | nts by my dental insurance company for dental services rendered              |  |  |  |  |
| directly to Dr. Christian Shaun Mirabal, Dr. Rebecca Hughes, and Midtown Smiles. I authorize the use of my signature on |  |  |  |  |  |
| all dental insurance submissions. I understand tha  | nt I am financially responsible for all charges incurred for dental services |  |  |  |  |
| received regardless if they are a covered service b   | y my dental insurance.   |  |  |  |  |
|   |  |  |  |  |  |
|   |  |  |  |  |  |
| Please print name of Patient, Parent, Guardian, or Pers   | sonal Representative Relationship to Patient                                 |  |  |  |  |
|   |  |  |  |  |  |
|   |  |  |  |  |  |

Date

Signature of Patient, Parent, Guardian, or Personal Representative



### ACKNOWLEDGEMENT OF RECEIPT OF HIPAA POLICIES AND PROCEDURES

\*You may refuse to sign this acknowledgement\*

| I have received and reviewed a copy of Midtown Smile's privacy, secur<br>procedures. I understand that I should ask Midtown Smile's Privacy Official if I<br>and procedures. |  |
|--|--|
| Please print name of Patient, Parent, Guardian, or Personal Representative   | Relationship to Patient                |
| Signature of Patient, Parent, Guardian, or Personal Representative   | Date                                   |
| FOR OFFICE USE ONLY  |  |
| We attempted to obtain written acknowledgement of receipt of our Notice of could not be obtained because:  | Privacy Practices, but acknowledgement |
| □ Individual refused to sign   |  |
| □ Communications barriers prohibited obtaining the acknowledgement   |  |
| ☐ An emergency situation prevented us from obtaining acknowledgement   |  |
| □ Other (Please Specify)   |  |
|  |  |



# **<u>Authorization to Release Protected Health Information</u>**

| Patient's Name:   | Patient's Date of Birth:  |  |
|---|---|--|
| I hereby authorize the use and disclosure of the protected<br>understand that I may revoke this Authorization at any time by n<br>that information disclosed pursuant to this authorization may be<br>may no longer be protected by HIPAA Privacy regulations. I unde<br>condition treatment on whether or not I sign this Authorization. | otifying this office in writing. I understand subject to redisclosure by the recipient and rstand that my health care provider cannot |  |
| terminated by me, in writing, or the above-named patient turns :  | 18 years of age, or is no longer a patient of the   |  |
| practice.   |   |  |
|   |   |  |
| Name of person:   | Relationship to patient:  |  |
| Name of person:   | Relationship to patient:  |  |
| Name of person:   | Relationship to patient:  |  |
| Name of person:   | Relationship to patient:  |  |
|   |   |  |
| Please print name of Patient, Parent, Guardian, or Personal Representative  | Relationship to Patient   |  |
| Signature of Patient, Parent, Guardian, or Personal Representative  | <br>  |  |



#### **Midtown Smiles Financial Policy**

#### \*PLEASE BE SURE TO READ CAREFULLY\*

#### **General Financial Policy**

- Dr. Hughes, Dr. Mirabal, and their team are committed to providing you with the best dental care and experience possible.
- Our goal is to maximize your financial resources to improve and/or maintain your dental health, and if you have dental insurance, we want to help you maximize your allowable benefits.
- Dentistry is a business, and excellent care cannot continue be given to patients if there is not solid understanding and agreement between a patient and their dental health provider that payment is expected **BEFORE** services are rendered, unless payment arrangements have been approved.
- When we file your dental insurance benefits as a courtesy to you, payment is expected **BEFORE** services are rendered, unless payment arrangements have been approved.
- · Accepted forms of payment in our office is Cash, Check, Visa, MasterCard, or Care Credit
- The reason Midtown Smiles has a policy of payment **BEFORE** services are rendered, is because the last thing you want to do as a patient after a dental appointment is pay. If payment is taken care of before the appointment, then the focus can just be on having the best dental experience possible.

#### **Dental Insurance Financial Policy**

- Your dental insurance is a contract between you, your employer, and your dental insurance company. We are not party to that contract
- Our services and fees generally considered fall within the usual and customary range, and should be covered at the maximum allowance determined by your insurance company.
- However, not all services that can be received in our office are a covered benefit in all dental insurance contracts
- Issues with benefits, fees, maximums, and covered services are to be taken up with your dental insurance company by you, the patient. We will be happy to assist you, but it is ultimately is your responsibility since you are who the dental insurance company has the contract with.
- All co-pays, deductibles, and/or previous balances are due **BEFORE** services are rendered.
- If we do not hear from your dental insurance about a dental claim that has been submitted in 30 days, you will personally be billed for the remaining balance not covered by insurance. If/when your benefits are paid, we will reconcile your account.

#### **Cancellation/No-show Policy**

We understand that life happens.

Please print name of Patient, Parent, Guardian, or Personal Representative

- Please note our office is not open on Friday and cancellation requests must be received by Thursday to be considered 48 hours notice
- After 2 cancellations with less than 48 hours notice and/or no-shows, you will be required to place a non-refundable 20% deposit to reserve an appointment to be seen at Midtown Smiles.

#### **Delinquent Account Policy**

| • | • If your account is overdue for more than 90 days, your account will be released to a collection agency. |  |  |
|---|---|--|--|
|   |   |  |  |
|   |   |  |  |

Relationship to Patient



Signature of Patient, Parent, Guardian, or Personal Representative

Date